



"We believe in you and your satisfaction is all we need"

Nice and Clean General Services-  
Industrial & Commercial Cleaners -  
St Leonards

## Frequently Asked Questions



"We believe in you and your satisfaction is all we need"

We are trusted among  
our clients so we have  
them for more than  
years



### OUR SERVICES

- Residential Cleaning
- Office Cleaning
- End of Lease Cleaning
- Strata Cleaning
- Gym Cleaning
- Carpet Shampoo
- Other Cleaning



We Provide you the Free Quote on site  
To offer you the best Price

### CONTACT US

info@niceandclean.com.au  
www.niceandclean.com.au  
Ph: 0433 881 156

### Do you use separate fibre cloths to clean houses?

YES. We care your hygiene. We use separate fibre cloths in separate houses. We always use the cleaned fibres. We separate the Red for toilets / showers and Blue for public Areas/ Bed Rooms.

### Do you have Cancellation fee?

NO if you let us know prior 24 hours. YES if you fail to let us know prior 24 hours. We need at least 24 hours of notification if you want to cancel the scheduled service of cleaning. Our staffs will have a trouble losing the schedule , wasting day and re-organizing it again. Therefore, \$50 will be applied if pre-notification is not provided at least 24 hours prior. However, earlier the better so that we can fill up the day with some other clients. This helps all of us including our valuable clients to maintain the better cleaning service.

**Do we have to be on home or on site while cleaning?**

NO. However it is always your decision if you want to stay while we are cleaning. We take care of your house even if you are not at home. We provide the secure key management system. We close lights, check for pets and safely lock the door after we finish our cleaning service.

**How do i book your cleaning service?**

Select any 3 simple method and let us know your cleaning requirement, booking date / time. Any of the method are quick and efficient as it gets responded within 60 minutes. -> 1. SMS/Call on 0433 88 11 56 -> 2. Email: [info@niceandclean.com.au](mailto:info@niceandclean.com.au) -> 3. Use Contact us form on our website [www.niceandclean.com.au](http://www.niceandclean.com.au)

**Do you service all areas in Sydney?**

Yes, we do. However, our main focus is on Lower North Shore Areas. This helps us to focus on the area and at the same time this helps our clients to gain the best and effective cleaning service.

**Do you provide your own cleaning products and equipment?**

Yes, we provide our own products and equipment. We also provide you the business insurance and police check before we start our service so that you can have a peace of mind.

**Do I get the same cleaner every time? What if i am not happy with him?**

Yes , you will get the same cleaner every time. If you are not happy, please let us know immediately and we will sort this out for you. However, we ensure you that you will surely love our friendly staff.

**Call Nice and Clean General Services St Leonards for all your commercial and industrial cleaning needs at 0433 881 156!**