

# GrayMed

## Medical Equipment Suppliers

### About Us

GrayMed is a family business, located in Melbourne Australia, where we are well placed to serve our customers, both locally and in the region. Our growing import and distribution business has a strong focus on customer service and the delivery of quality products at competitive prices.

We distribute product to our wholesalers and direct to the public via our online eCommerce site. We also sell to Australian government bodies, universities, hospitals and corporates.

Our people have many years experience in the medical/scientific product distribution market, and are knowledgeable about the products we sell. Our staff are always courteous, friendly and helpful in their dealings and always strive to understand the customer's requirements.

### Contact Us

#### [Our Location](#)

**Address:**

GrayMed  
Mont Albert  
Victoria, 3127  
Australia

**Telephone:**

+61 3 86091732

### Delivery Information

Most orders qualify for **FREE delivery Australia-wide**. Most of our LW Scientific products are in stock or available within 3 to 4 weeks (unless advised otherwise) and may be shipped from our US warehouse directly to your nominated shipping address.

When your order has been dispatched from our warehouse you will receive an email with advise on the chosen courier service, the estimated delivery date, a consignment note number and a shipping status link, indicating the current shipping progress of your consignment.

Please ensure that your nominated shipping location is attended by yourself or someone able to accept and sign for the package upon delivery. If your premises are not attended

when the driver attempts delivery, he/she will leave an attempted-delivery-card. In order to get your parcel as quickly and efficiently as possible, please retain the card and follow the instructions carefully. If you are not able to resolve delivery with the courier expeditiously please call us or the package will be returned.

Independently of your order shipment, we may send you a complimentary power adapter plug via Australia Post (all LW Scientific centrifuges are approved and configured for 220 volt Australian mains operation, however, some products are delivered with a US style plug that requires a US to AUS adapter). This will ensure that you are able to use your LW equipment immediately upon arrival, without the inconvenience of having to source the plug yourself as is generally the case when purchased through other vendors.