

ABOUT PETER RABBIT REMOVALS

Removalist



Peter Rabbit Removals is a family owned and operated business. Proprietor, **Peter Warren** started from humble beginnings in 1991, paying off a small truck bought from a friend by doing removal jobs between Lismore and Brisbane.

Peter moved to Brisbane in 1995 and started doing deliveries and removals for auctions and a few years later purchased a large trailer to take on bigger jobs. Peter now operates Peter Rabbit Removals from Redbank Plains in South-East Queensland. Now, We are the top **local removalists Brisbane** for over 20 years.

Peter is personally involved with each job and proudly offers ‘old-fashioned’ service so you can rest-assured your moving experience will be stress-free! Read more about Peter’s approach to removals here.

Call Peter on 0408 202 195 to discuss your requirements or send us your job details on our job request form and Peter will be back in touch within 12-24 hours.

OUR TRUCKS

We have a large 10.4 tonne removals truck & trailer combo, a 10.4 tonne truck based at Southport, Gold Coast and also a utility for smaller moving jobs, which means we can move just a couple of items or an entire household.

We are happy to move heavy items such as pool tables and pianos.

Our large truck allows us to also move your domestic pets.

[WHY USE PETER RABBIT REMOVALS \(TOP LOCAL REMOVALISTS BRISBANE SINCE 1995\) FOR YOUR NEXT MOVE?](#)

Why should a customer hire you over another service provider?

Peter Rabbit Removals is owner operated by me Peter Warren. I drive the truck and organise my team so you know you're going to get the best performance possible. Because we are a team of 3 men instead of 2 you get greater efficiency. We don't charge for heavy or awkward goods – just the one flat rate. We work hard to please our customers and you'll see this in our reviews. We will dismantle & reassemble beds etc. We do what you want as you are the boss on the day.

How do you normally charge for your service?

We prefer hourly rate local jobs but we can also do fixed price. For fixed price we must have a full list of goods. We have a spreadsheet that can help with this. We charge in 1/2 hr blocks. We do charge travel time on jobs that fall outside our 15km 'no travel fee' zone. If its a big job we can waive the travel fee. We can help advise you on what is the most efficient pricing structure. We want to help you in the best way we can.

Are you an insured business and do you guarantee your work?

Yes we are an Insured Business. Our quote includes general insurance of up to \$70,000.00 to cover the replacement of your goods in the event of accident, flood, fire etc. loading unloading. Additional cover is the responsibility of the customer through their insurance company. If you have any more questions about insurance please call me 0408202195

How can a customer save money before you start the work?

Disassemble whatever furniture you can – take legs off tables were you can. Have things ready in a area that is easy to load. Have kids swings apart . Have any glass items well wrapped. Take glass out of goods and furniture where possible.

What questions should a customer ask to hire the right service professional?

Check whether your removalist charges any more for pool tables, spas, pianos etc. Ask what travel time is there to pay. How does the removalist charge – by the hour or 1/2 hour. What size of truck or ute is going to be used.

What questions do customers most commonly ask you and what is your answer?

What if everything doesn't fit in one load? Basically we will do a second load if that's what the customer wants done – no trouble. Will we pull a bed apart and put it back together at other end or not. Yes we will disassemble/reassemble any furniture that is too large to transport efficiently.

What do you like most about your job?

Helping others out the best way we can, that is, doing what people want done is the best thing we can do. It is hard at best of time to move so seeing the faces on happy customers at the end of the move especially when they see how quickly we can do the job.

What makes your pricing competitive?

We offer a removalist service at a middle range price. We have 26 years in the removals business. We have Eftpos facilities in the truck so you don't have to run to a bank when you fix us up. We try very hard to do as best for you as we can.

How did you decide to get into your line of work?

I worked for a second hand shop and got an offer on my first truck from the owner as well some work to start off. We used to do auction deliveries as well as deliveries out of the shop. So I had a good start to start my own business and I took it.

What are the typical things that you need to know before you can provide a quote to a customer?

Most importantly if you need a fixed price or hourly rate. If there are any stairs, or anything to slow things down. For fixed price quotes we need a full list of goods to be moved. Also are there any trees, steep driveways or other things in the way of getting the truck in and out.

Is there a particular aspect of your trade or industry that you specialise in?

We look after your goods in any way we can. We do pool tables any size 6 foot to 12 foot. Spa removals. Pianos – upright or small grand etc. We will also take ride-on mowers as well. Just ask and we will try to help as best we can.

Do you have a favourite customer story you would like to share?

Nothing specific but we like to take the stress out of moving day for you if we can – have a laugh with you because your moving day can be hard work for the owner. We will try to make your day as easy as we can. By having a smile on our faces we hope you can be more at ease.

What makes you the most reliable and trustworthy person for the job?

Because I have been working for 26 years in my own business. If I wasn't doing it right I wouldn't still be here now working as a removalist. I take pride in what I do and look after you in any way we can. Me and my team try hard to do exactly as you have asked of us.

What experience, skills, qualifications or training do you have to make you the right person for the job?

Well I don't have a uni course or the paper to say I have been to school but I have the best thing of all which is 26 years in this job as well 5 years in secondhand shop. Working on the job training is the best way to learn the skills needed in this line of work.