

International Recovery Solutions

Private Investigators

About Company

IRS utilise experienced and licensed staff. Our staff are regularly updated with all applicable laws and regulations including the UCCC, Privacy Act, Debt Collection Guidelines and ACCC.

Upon establishment as a valued IRS client, a Service Level Agreement "SLA" is entered into which outlines the parameters and guidelines in how we conduct our services. Each SLA is tailored to our clients' specific requirements and are working documents.

We pride ourselves on our ability to control the whole recovery process in-house from the location of a debtor to serving the debtor with legal documents that have been issued by our solicitors.

Skip tracing & locations

At International Recovery Solutions our speciality is hard to find debtors and persons of interest that simply cannot be located using 'standard' skip tracing techniques. While the use of computer-based data retrieval has resulted in significant gains in the skip tracing business, total reliance on a technological approach more often than not provides misleading or outdated information.

International Recovery Solutions' Winning Formula

Our accomplished skip tracing professionals are skilled, lateral thinkers. They have the ability to relate to individuals on all levels, have expert phone enquiry methods and a will to succeed. When combined with sophisticated technology, this personal approach ensures we are able to consistently produce high returns for our clients.

The Team at International Recovery Solutions will locate your toughest skip quickly and cost effectively yet maintain a professional, respectful demeanour with your traced clients.

The definition of a successful locate is one or more of the following;

- Home address
- Work Address
- Where the debtor has passed away and we establish who the executor of the estate is or contact is made with the next of kin

- Where the debtor is spoken with and refuses to provide us with his current address but does agree to contact the client company to discuss the account direct and we are able to provide the client with contact details for the debtor e.g. phone numbers, PO Box number etc
- The security is located when applicable
- Where the debtor is bankrupt (locate is for a debt) and we establish who the Trustee is